Financial Statement Audits: Literature Review Regarding Advantages and Disadvantages for Accounting Firms When Employing Artificial Intelligence

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ABSTRACT

This paper reviews the literature regarding advantages and disadvantages for accounting firms from employing artificial intelligence, specifically ChatGPT, in their financial statement audits. ChatGPT is a generative artificial intelligence platform that can enhance overall audit quality by providing efficiencies in data processing, continuous learning, predictive analytics, continuous monitoring, and cost-effectiveness. However, the platform also brings concerns regarding data security and privacy, regulatory compliance, response reliability, industry-specific knowledge, and source data verification. According to the reviewed literature, addressing challenges such as the above requires collaboration between human auditors and the artificial intelligence platform, implementation of rigorous security measures, validation processes, and bias mitigation strategies. Despite these challenges, the literature argues that efficiencies may be gained from incorporating ChatGPT in financial statement audits resulting in a strategic investment for accounting firms seeking to enhance audit efficiency and effectiveness.

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